

Key Distribution Facts - 3/31/2020

Client Demographics

- Adults 74.8%
- Children 25.2%
- Seniors (55+) 26.3%
- Homeless 8.2%
- Below the HSS poverty guidelines 74.1%
- Families with children 32.7%
- Disabled 14.9%
- Medical Insurance 85.8%
- Military Vets 4.5%

Client Trends 1Q19 vs. 1Q20

- New Families - 248 (+2.1%)
- Reactivated Clients – 86 (+56.4%)
- Total Families Served – 6456 (+.8%)
- Total Individuals Served – 14,969 (-1.2%)
- Unique Families Served - 2327 (+3.1%)
- Unique Individuals Served – 5363 (+1.4%)
- Unique Military Vets – 3.9%
- Average Family size - 2.32

Distribution 1Q19 vs. 1Q20

- Average visits per distribution day – 167
- Largest day was 242 families
- Open 41 days for distribution including 3 Saturdays
- 25,504 grocery bags of food (+6.7%)
- Retail value of food distributed - \$522,607
- Discounted Value - \$457,239
- Easter – 1003 Regular Food Clients

Client Visit Frequency from 2013-2019

- 40-42% came 3 times or less per year
- 77-79% came 12 times or less per year
- <5% came every time they were eligible

Other Interesting Facts

- 2012 to date we have served 8813 different client families and 18,313 different individuals.
- 764 client families who came in 2012 have come again in 2019
- Busiest distribution Day – 347
- 67% of our clients in 2020 reported their income
 - ✓ \$1200 per month
 - ✓ \$\$14,400 per year

COVID19 Virus Drive Thru vs. 2019 Weekly Averages

- Regular Food Clients – 457 vs 420 +8.8%
- Specialty Clients – 68 vs 67 +1.4%
- Total Client Visits – 525 vs 487 +7.8%
- New Clients – 34.5 vs 16 +115.6%
- Reactivated Clients – 12.4 vs 6 +106.7%
- 5 out of 6 weeks were at or above the 2019 weekly averages for total visits.